

Hilary Cottage Surgery

Meeting the General Medical Services 2015-16 Contractual Requirements for offering and promoting Patient Online Services.

Statement of Intent for delivering IT services

New contractual requirements came into force from 1st April 2015 requiring GP Practices to make a statement of intent in relation to the following IT Developments. Please find below details of our surgery stance with regard to these developments.

| <u>IT Development</u> | <u>Offered by the practice</u> | <u>Notes</u> |
|--|---|--|
| Referral management | Yes | We include patient NHS numbers on all correspondence. |
| Electronic Appointment booking | Yes | Patients need to register for online services with the practice. |
| Online ordering of repeat medications | Yes | Patients need to register for online services with the practice. |
| GP to GP record transfers (electronic transfer of computerised medical records between GP practices) | Yes | We confirm that GP to GP transfers are already active in this practice and we send and receive patient records via this system. |
| Summary Care Record | Yes All patients registered at Hilary Cottage Surgery have a Summary Care Record created unless an opt-out form is received. | Only healthcare staff involved in your care can see your Summary Care Record. This facility helps them to treat you in an emergency, or when the GP practice is closed e.g. at hospital A&E and also facilitates safer prescribing outside the practice. |
| Patient Access to Medical Records (medications, allergies and adverse reactions only) | Yes | Patients need to register for online services with the practice. |
| * Practices are required by <u>31st March 2016</u> to promote and offer the facility for patients to view online, export or print <u>detailed information</u> from their medical record. i.e. information held in coded form. | * <u>by 31st March 2016.</u> | * We are working closely with our Clinical System Supplier to allow patients to access detailed information from their medical record. It is our intention to have this development available to our patients by <u>31st March 2016.</u> |

PATIENT ONLINE SERVICES – if you wish to register to access the online services available you will need to ask at Reception for a user name & password to allow you access to the system. To satisfy data protection requirements, you will be asked for proof of photographic identification before reception can issue you with your unique secure login.